

CAREER OPENINGS WITH IREDELL WATER CORPORATION

Iredell Water Corporation is currently accepting applications for Customer Service Representative.

Customer Service Representatives (CSRs) are for our front line and a critical part of our water utility business. The best CSRs are genuinely excited to help customers. The target is to ensure excellent service standards, respond efficiently to customer inquiries or complaints and maintain high customer satisfaction. In addition to being the frontline staff who directly communicate daily with our customers via phone, email and in-person, our CSRs also perform administrative support work receiving and processing customer utility payments, entering data into utility management software, and setting up new accounts.

Applicants must have a high school diploma or GED and a valid NC Driver's license with a clean driving record. Applicants must pass a pre-employment background check. The work schedule is full-time, Monday -Friday with benefits available.

Iredell Water Corporation offers the following benefits:

- Long term employment
- Competitive Pay
- 100% Employer paid Employee Medical, Dental, & Vision Insurance
- Matching 401(k) & Roth 401(k) Retirement Plans (100% match up to 5% of employee's pay)
- Paid Time Off – 18 PTO days earned in employees first year.
- 9 Paid Holidays
- 100% Employer paid Employee Life Insurance/ Long-Term Disability
- Retiree Health Insurance benefits (for qualifying employees)
- ADP Employee Assistance Program
- LifeMart Employee Discount Program
- Optional Supplemental Insurance Programs

Full Job Description and employment application are available at
www.iredellwater.com/employment-opportunities

Resumes must include an employment application. Application and resume may be submitted:

By mail:

Iredell Water Corporation
C/O Human Resources
PO Box 1844
Statesville NC 28687-1844

By email:

jobs@iredellwater.com

Drop off in a sealed envelope:

571 Jennings Rd., Statesville,
NC